



June 2015

YOU SHOULD KNOW

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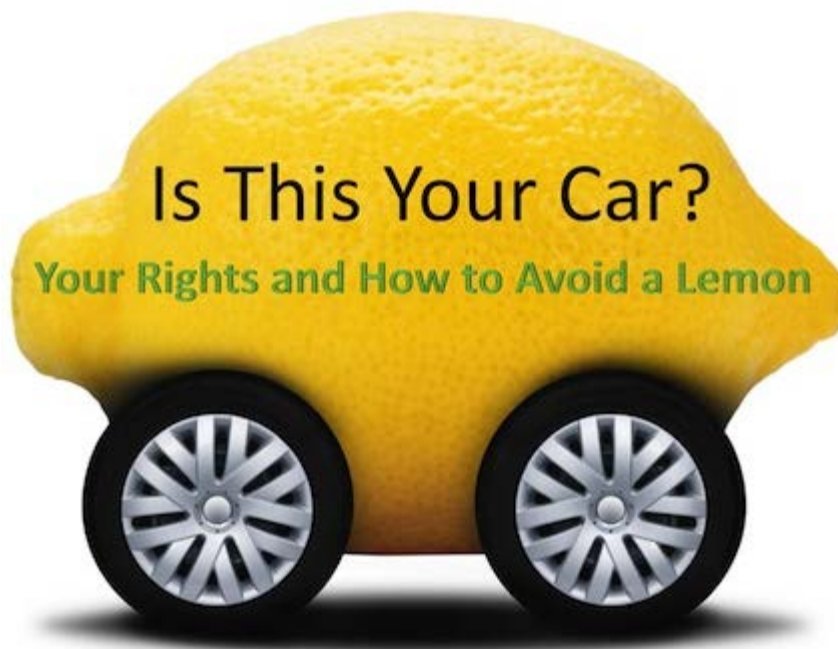
Dear Oliveri,

If you have ever owned a lemon, you know how frustrating it is to get the problem fixed or the car replaced. If you haven't, consider yourself lucky. Here are tips on how to avoid buying a lemon in the first place and your rights if you do!



THE DOCKET /

> #1 YOUTUBE SEARCHED



If you buy a pair of jeans at the GAP that don't fit, you simply take them back for a refund or swap them for a better-fitting pair. But what happens if you buy a new car that doesn't "fit?" It's in the shop almost from day one with problems the dealer can't seem to repair. Uh-oh, you might just have a lemon. And unfortunately, taking it back for a refund or a new car is much more complicated than replacing those straight-leg jeans. You should know your rights so you don't get squeezed by a lemon. [More >>>](#)

BY THE NUMBERS /

1%
Lemons

Approximately [1 percent](#) of all new cars sold each year are lemons. But estimates vary greatly and may be low, as manufacturers are not required to report lemons.

10
Worst

Consumer Reports collects data on more than a million cars to publish its list of the [10 least reliable](#) cars at 125 percent below that of the average vehicle – or worse.

1 to 2
Years

Laws vary by state, but people who think they own a lemon must file a claim within one to two years of delivery or before reaching a set number of miles. Check [your state here](#).

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Seven Steps to Using the Lemon Law

Howcast provides an overview of lemon laws and discusses how you can protect yourself if you think you may have purchased a lemon. [View video.](#)



You May Have More Rights Than You Think

Comcast Newsmakers interviews an expert about consumer rights in lemon law cases, including key definitions, options and myths. [View video.](#)



2015 Most Reliable Car Brand Report Card

Consumer Reports takes a peek at the most reliable cars for 2015, noting particular improvement among American-made brands. [View video.](#)

Phone: (800)427-9546 or
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reading.](#)



Your Rights in the News

Latest on health, safety and legal rights:

- [Lawmakers Press Takata Executive](#)
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